



Our school's Family Support worker is Melissa Hardwick.

Melissa's role is to support you and your children to get the best from the school by providing support, advice and information. If you are unsure where to go for help then Melissa might be able to point you in the right direction.

You can talk to Melissa confidentially and she will aim to support you in the following ways:

- Provide direct and confidential support
- Offer home visits
- Provide impartial information about local services
- Support parents/carers to understand their children's learning and development
- Help monitor school attendance with the attendance officer
- Provide general school information
- Support Nursery staff on new starter visits
- Support with transition
- Signpost and refer to multi-agencies
- Support and guide parents/carers through the Early Help process
- Advocacy for parents/carers

Melissa is in school Monday-Friday and is available to speak to from 8.30am

If you would like to contact Melissa then please call the school office on 0121 557 2967